



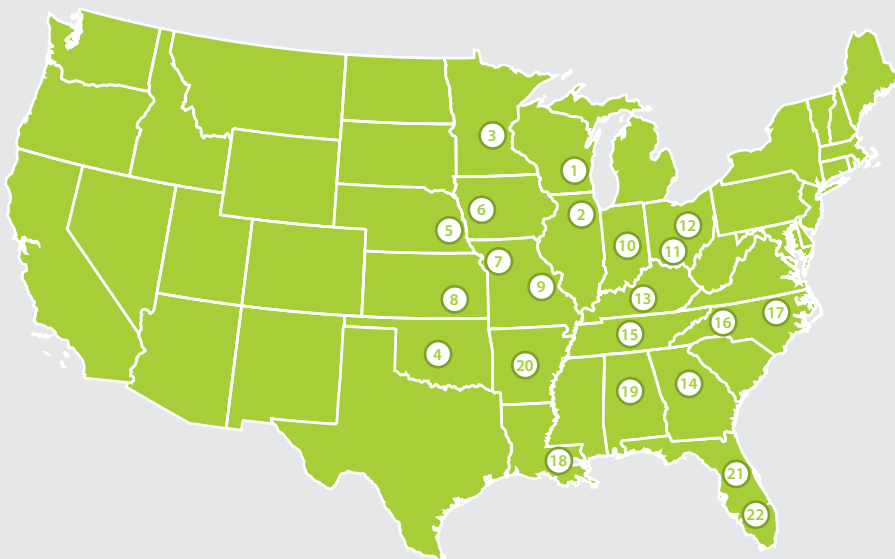
EISA

Emotional Intelligence Skills Assessment

Pfeiffer
A Wiley Imprint
www.pfeiffer.com

2010 EISA Session Dates and Locations

Brought to you by ETI Performance Improvement



1	Milwaukee	August 26th
2	Chicago	August 27th
3	Minneapolis-St. Paul	September 1st
4	Oklahoma City	September 9th
5	Omaha	September 17th
6	Des Moines	September 22nd
7	Kansas City	September 29th
8	Wichita	September 30th
9	St. Louis	October 1st
10	Indianapolis	October 6th
11	Cincinnati	October 8th
12	Columbus	October 13th
13	Louisville	October 15th
14	Atlanta	October 28th
15	Nashville	October 29th
16	Charlotte	November 3rd
17	Raleigh-Durham	November 5th
18	New Orleans	November 12th
19	Birmingham	November 18th
20	Little Rock	November 22nd
21	Ft. Lauderdale	December 2nd
22	Tampa	December 3rd

ETI Performance Improvement

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Emotional Intelligence is just the beginning...

ETI serves local, national and international clients with many solution-focused services.

Business Skills Training

Getting the job done with technology often doesn't matter if we can't get it done with each other. Skill building in areas such as leadership, communications, influence, and generational diversity is vital to the ongoing effectiveness of your "people assets".

E-learning, Instructional and Curriculum Design

Not all of our training solutions are pre-designed. ETI creates customized e-learning and facilitated training programs every day. Our focus is on interactive experiences of the right content at the right time. We design learning and development focused on specific roles up to entire organizations.

Performance Consulting

Business solutions come in all shapes and sizes...and they aren't always training. ETI supports clients in their people systems as well as people skills. Performance strategies, knowledge management, and process design are just some of the areas we deliver "out of the box" value.

Training Deployment and Facilities

ETI provides expertise in deploying large training rollouts including initial strategy, facilities, equipment and process management. Our deployment services keep training investments intact by ensuring seamless, on-time, on-budget management and delivery of programs.

Computer Skills Training

Our longest standing service line, ETI provides off-the-shelf and tailored application training for many titles, including MS Office, Adobe, MS Project, and Crystal Reports. Whether delivering our programs locally or nationally, the focus is always on consistent, hands-on opportunities to apply what's learned.

"Our company has worked with many different training providers, but our experience with ETI was different from the rest."

ETI provided us with training solutions that met our needs, and truly drove our performance to another level."

- Josh, Logistics Industry

"ETI was great to work with in customizing a training course specifically designed for the unique needs of my global team of seasoned presenters. Upfront, we worked directly with the ETI team to develop a training program that would be most meaningful to our staff."

I appreciate their flexibility in allowing us to have so much input throughout the process. The results I have seen within my team since the training have confirmed it was well worth the time and money spent."

- Amelia, Healthcare Industry

Educate. Equip. Empower.

eti 
performance improvement